溫州康寧醫院股份有限公司

Wenzhou Kangning Hospital Co., Ltd.

(A joint stock limited liability company incorporated in the People's Republic of China)

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# 2018 ANNUAL ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

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# 1. ABOUT THE REPORT

We u Ka g g H a C ., L d. ( e e af e efe ed a We u Ka g g e C a ) a d ub d a e ( e e af e efe ed a e G u e ) a e ea ed a u ce u d E e a, S c a a d G e a ce Re ( e Re ). T e Re a de c be e G u ' u a ab e de e e c ce a d e e a c e a e a c e f u f e c a e c a e b e . T e Re a u a e a e a e d e ega d e e e a d ce a dd c e u ea a a e de .

## Reporting Standards

T e Re e a ed acc da ce e ESG Re g G u de (《環境、社會及管治報告指引》) ( e e af e efe ed a e G u de ) e u A e d 27 e R u e G e g e L g f Secu e (《證券上市規則》) e S c E c a ge f H g K g L ed. I c e c e ed e Re g c e a c e d c u e c e e u ed e G u de.

## Reporting Scope

T e Re a f cu e e G u ' c e b u e a d e a e f a ce ea g u a ab e de e e c ce a d f u f g c a e b e f 1 Ja ua 2018 31 Dece be 2018 ( e e af e efe ed a e Yea e Re g Pe d ). U e e e a ed, e Re c e ea ca e b u e d ec c ed b e G u . P ea e efe e ec eaded C a e G e a ce Re e a ua e e G u ' ff c a eb e ( .c ) f de a ed f a ab u e c a e g e a ce f e G u .

## Reporting Language

T e Re e a ed b ad a C e e a d E g a d e ea ed e e ec c f . I ca e f d c e a c , e ad a C e e e a e a .

## Preparation of the Report

I e a g e Re , e g u f a a e de f e G u , c e ab e u e effec e e e e a a d c a de e e g e e G u a ade f e e a d a e e e a d c u e.

## Feedback on the Report

We e c e u ega d e Re . Y u a u ab e c e a e f g ea a ce f e G u de e e u e a d g e u a ab e de e e a eg e . P ea e c ac u a e a (e a add e : @ .c ) f a u e ugge .

## 2. ABOUT THE GROUP

E[illegible]ab[illegible]ed [illegible] 1996 a[illegible]d [illegible]ead[illegible]a[illegible]e[illegible]ed [illegible] We[illegible] C[illegible], Z[illegible]e[illegible]a[illegible]g P[illegible]ce,[illegible]e Pe[illegible]e' Re[illegible]b[illegible]c f C[illegible]a ([illegible]e PRC[illegible] C[illegible]a[illegible]),[illegible]e G[illegible] a[illegible] e gaged [illegible]d g[illegible] c[illegible]a[illegible]c[illegible]ec[illegible]a[illegible] ea[illegible] ca[illegible]e[illegible]e[illegible]ce[illegible]. A[illegible]a[illegible] f[illegible] [illegible]e[illegible] c[illegible]a[illegible]c[illegible]ec[illegible]a[illegible] ea[illegible] ca[illegible]e[illegible]e[illegible]ce[illegible], We[illegible] Ka[illegible]g[illegible]g a[illegible]d We[illegible] Y[illegible]g Ge[illegible]a[illegible]c H[illegible]a[illegible] C[illegible], L[illegible]d. [illegible] de[illegible] e G[illegible] a[illegible] de c[illegible]e e[illegible] e ea[illegible] ca[illegible]e[illegible]e[illegible]ce[illegible]. I add[illegible], [illegible]e G[illegible] a age[illegible] ed ca[illegible] [illegible]g e[illegible] ed a age e[illegible] ag[illegible]ee e[illegible], [illegible]c a[illegible]e We[illegible] C[illegible]g H[illegible]a[illegible] C[illegible], L[illegible]d., Ya[illegible]a F[illegible]e H[illegible]a[illegible] f T[illegible]ad[illegible] a C[illegible]e e a[illegible]d We[illegible]e[illegible] Med[illegible]c[illegible]e, P[illegible]a[illegible]g H[illegible]a[illegible]gfe[illegible]g P[illegible]c[illegible]a[illegible]c S[illegible]ec[illegible]a[illegible] H[illegible]a[illegible], C[illegible]'a H[illegible]a[illegible]gfe[illegible]g Ka[illegible]g'e H[illegible]a[illegible], [illegible]c[illegible]a[illegible]c ea[illegible] ca[illegible]e de[illegible]a[illegible] e[illegible] f P[illegible]g[illegible]a[illegible]g C[illegible]a[illegible]gge[illegible]g H[illegible]a[illegible] C[illegible] L[illegible]d a[illegible]d Y[illegible] C[illegible] P[illegible]c[illegible]a[illegible]c Hea[illegible] Ce[illegible]e[illegible], [illegible]e[illegible]ec[illegible]e[illegible].

W[illegible] [illegible] e f[illegible] e[illegible]e[illegible]a[illegible] f[illegible] e G[illegible] [illegible]' e[illegible] [illegible]a[illegible] f ed[illegible]ca[illegible] [illegible] [illegible], [illegible] e Yea[illegible], [illegible]e[illegible] be[illegible] f ed[illegible]ca[illegible] [illegible] de[illegible] e[illegible]a[illegible] a[illegible]d a[illegible]age e[illegible] c[illegible]ea[illegible]ed f[illegible] 18 a[illegible] e e d f 2017[illegible] 24, a[illegible]d [illegible]e[illegible] be[illegible] f bed[illegible] f ed[illegible]ca[illegible] [illegible] de[illegible] e[illegible]a[illegible] a[illegible]d a[illegible]age e[illegible] c[illegible]ea[illegible]ed f[illegible] 4,550 a[illegible] e e d f 2017[illegible] 6,300. T f[illegible] e[illegible] [illegible] e[illegible] e[illegible]ce[illegible]a[illegible], e a e ca[illegible]ed [illegible] -de[illegible] e a[illegible] a[illegible]d [illegible] g[illegible]ade f[illegible] e e[illegible] g ed[illegible]ca[illegible] [illegible]: T e[illegible] a[illegible] e[illegible] b[illegible]d g f Y[illegible] C[illegible] P[illegible]c[illegible]a[illegible]c Hea[illegible] Ce[illegible]e[illegible] a[illegible]d P[illegible]a[illegible]g H[illegible]a[illegible]gfe[illegible]g P[illegible]c[illegible]a[illegible]c S[illegible]ec[illegible]a[illegible] H[illegible]a[illegible] a e bee[illegible]e[illegible] a ed a d[illegible] [illegible] [illegible]e. T e[illegible]e[illegible] a[illegible] [illegible]ec[illegible] f[illegible] e e b[illegible]d g f Ca g a Ka[illegible]g[illegible] g H[illegible]a[illegible] C[illegible], L[illegible]d. a bee[illegible] c[illegible] [illegible]ed, a[illegible]d[illegible] e e[illegible] e f Q[illegible]g[illegible]a Ka[illegible]g[illegible] g H[illegible]a[illegible] C[illegible], L[illegible]d. a[illegible]d Y[illegible]g[illegible]a Ka[illegible]g[illegible] g H[illegible]a[illegible] C[illegible], L[illegible]d. a bee[illegible] [illegible] e e[illegible]ed.

I[illegible] e Yea[illegible], [illegible]e G[illegible] ac[illegible]e ed e de e[illegible] e[illegible] f[illegible] a[illegible] a[illegible] c[illegible] [illegible]c[illegible] . T e G[illegible] de[illegible]e de[illegible] de e[illegible] ed[illegible] e[illegible] a[illegible]e[illegible] e[illegible]ec[illegible] c ed[illegible]ca[illegible]ec[illegible]d[illegible]e[illegible] e c a[illegible]ac[illegible]e[illegible] c f[illegible] c[illegible]a[illegible]c[illegible]ec[illegible]a[illegible] a[illegible]d a[illegible]e[illegible] f[illegible] e[illegible] a[illegible]age e[illegible] f a[illegible]e[illegible]e[illegible] de[illegible]e de[illegible] c[illegible] g[illegible], [illegible]c[illegible] ded[illegible] g[illegible]ec[illegible] ca[illegible] [illegible] e g e[illegible] e[illegible] a[illegible] g f[illegible]e[illegible]ce[illegible], ed[illegible]ce[illegible] e[illegible]a[illegible] g c[illegible] a d[illegible] e dec[illegible] - a[illegible] g a d a[illegible]age e[illegible] e e f[illegible] e G[illegible], a d a[illegible] ded a effec[illegible] e ca[illegible]e f[illegible] e[illegible] f g[illegible] a[illegible]age e[illegible] de.

I add, We Ka g g a cce f a ed e acce a ce f e a a e c ca ec a e ( c a ). T e c c f ec a ec a e c ca c g a d be a a ed c e a ac e ed e a ab e e . T e be f c e f c e ea c ec a d a c e c ec ed e a Sc e ce C a I de a a e e a e ea ed eac ed e e g , c a ed We Ka g g a 31 e c e f c a d ec g ca f e ce f c a ec a f e C e e Acade f Med ca Sc e ce (a ed 55 2017). I e Yea , We Ka g g a a a ded a a a a b I e f A c e H a Ma age e (艾力彼醫院管理研究中心), bec g C a' f f e- a c a c ec a a, a d a a e a a age e a d de e e de a c ded e eac g ca e b a f Ha a d B e Sc , e f c ded a ca e C a. F g a e a a d ece ed e Yea , ef ec g e G ' c b a d a a ega d b e de e e a d a ab e de e e :

| Honorary title | Awarding authority |
|---|---|
| T e be e e f a a a e a a g C e e ed ca de e e 2017 | DXY (丁香園) |
| T 100 a e a g f ec e e e f H a I f a C ec (HIC) C a 2017 | I e f A c e H a Ma age e |
| T 100 a e a g f ec e e e f - b c a C a 2017 | I e f A c e H a Ma age e |
| Ad a ced g ec c a f a de e e a d g - a e ce We | CPC We M c a C ee, We M c a Pe e' G e e |
| S a da d e c c f e e ' ga a de We Fede a f T ade U | We Fede a f T ade U |
| F e- a a a a ce f ca f e c e e f C a' a | H g K g I e f A c e H a Ma age e (香港艾力彼醫院管理研究中心), S a Ce f ca a d E a a C ee f e C e e e f C a' H a (中國醫院競爭力星級認證評定委員會) |
| S a d g d ec f Z e a g P c g ca C a a d P c e a I d A ca | Z e a g P c g ca C a a d P c e a I d A ca |

## 3. CHAIRMAN'S STATEMENT

Dea a e de :

T e ea 2018 a e G ' e e a f b e a eg c a . W e c a dee e g f e a a ea ca e ef , e G ' b e a ac e ed a d de e e . W e c e a e f Re ec g L fe a d Se g H b a d fe a e c f Sc e f c D ag , Rea ab e Med ca , S c Ad e e ce P ac a d H e Med ca P ac ce , e a e de ed d g afe a d e ab e fe a ea ca e e ce .

W e e a g a a d g de e e f e ea ca e d , e G a d ac e a e e ac f b e e a e e e a d c e a d ed g a ab e de e e a c c a . We a e e ab ed a d E e a , S c a a d G e a ce ( e e af e efe ed a ESG ) S c c e, e a ced c ca a a a e de a d e f ed c a e c a e b e . We e a e a e ea b d g a d a age e a d f e ed a fe a ea ca e e ce ea b c ea g a a , c e, ea a d afe g e e a d g e a e ce a age e e . I e e e e a c a e ge , e ad ca ed e b e e a a d ca ed g ee a e a b ac e a ag g e e f g ee e ga , e g a g e ce , eg a g e ea e a d c a g e ee ' a a e e f e e a ec . W ega d e b c e fa e, e a a ged a ge ed b c e fa e a a ce ac e a d b c ed e edge f e a ea c e . W e e e ag g ed ca fe , e e ec a ed ca a a ce f d , e d f ee e e c a ac e a d e ed e b c a fe a a e .

I e f e, d g e e f e de e e f e ea ca e d , e G de e e ea ca e e ce a e, e f f e a age e f ed ca , a a g e e ea ca e e ce a d c b e eff b d g a ea c e e a g c ed e e a a d c a e b e .

GUAN Weili
*C a a f e B a d*
Z e a g, e PRC
Ju 2019

## 4.2. Stakeholder Engagement

T e G u a ac e a ce a e de e gage e . We e e a a d e e a a e de ' ega d ESG e a e - ded a e a d e ec e ab a g e u fu a e u a e de .

**Stakeholder Engagement**

Ide f a eh de a c a ed h b e e f he G

E gage h a eh de h gh d ffe e c ca cha e

Lea ab he c ce f a ab e de e e

**Materialit Assessment**

Ide f e e a a ab e de e e he efe e ce he S a ab Re g G de e f he G ba Re g I a e (GRI) a d he G de

Le e age he e a e a f e a eh de a e he a ce f he

Ide f e a e e a a de e a Ma e a Ma

**Formulating Sustainable Development Strategies**

C e he e e a age e e a d ea e

I e he e a a ab e de e e e f a ce f he G

I e Yea , e c ac ed d ffe e a e de , c d g a e de / e , g e e a d eg a a e , a e /c e , e ee , c e a e /b e a e , e , ed a a d c e / -g e e g . We c ca ed a a e de g d ffe e c ca c a e be e de a d e c ce a d e ec a , c a e fu f u a ab e de e e a eg e .

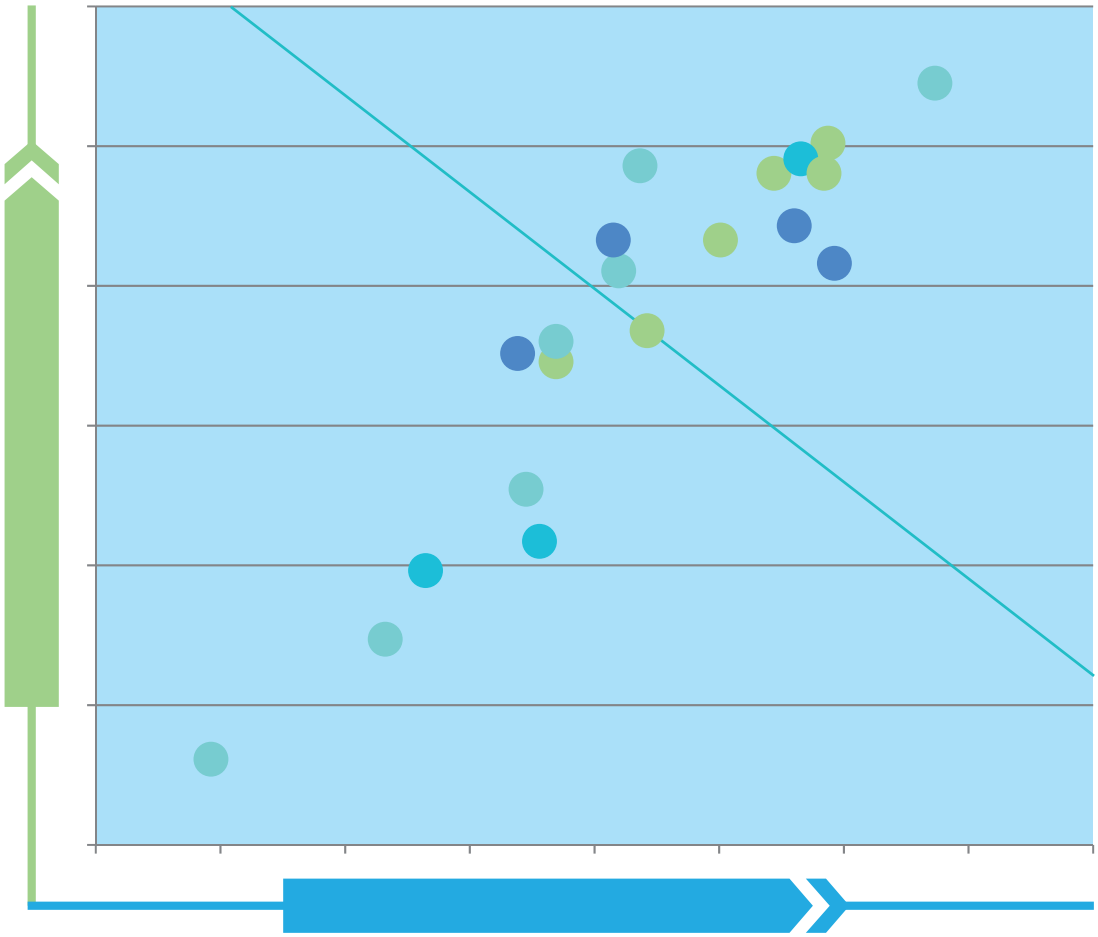
| Stakeholders | Major concerns | Mode of communication |
|---|---|---|
| S a e de / e | C a ce e a<br>Ec c e f a ce<br>I f a a a e c<br>Effec e c u ca | Re u a u ce e<br>Mee g a d e e<br>I e a d a u a e |
| G e e a d<br>eg u a a u e | C a ce e a<br>T a a e c a d g e a ce | Mee g<br>O - e e ga<br>W e e e e u b c c u a<br>C a ce e |
| Pa e /c u e | Med ca u a a age e<br>P ac ec<br>C a a d g | Sa fac u e a d feedbac f<br>C u a g u<br>Se ce ce e<br>Da e a /c u ca<br>Te e e |
| E ee | Sa a a d e fa e<br>Hea a d afe e e<br>T a g u e | Pe f a ce a a a<br>G u d c u<br>Mee g a d e e<br>V u ee ac e<br>S ec a c u a e c ee<br>E ee c u ca ee g<br>E ee I a e |
| I d u /b u e<br>a e | C a ce a d eg a<br>M u a de e e | S a eg c c e a ec<br>Se a<br>Re<br>V |

| Stakeholders | Major concerns | Mode of communication |
|---|---|---|
| S[illegible]e | Fa c e[illegible]<br>R a age e[illegible]<br>S[illegible]a ab e [illegible] c a | S[illegible]e a age e[illegible] ced[illegible]e<br>S[illegible]e/[illegible] de a e a e e[illegible] e |
| Med a | I f a[illegible] a a e c | P e c fe e ce<br>P e e ea e<br>I e e[illegible] e e[illegible] a age e[illegible] |
| C[illegible]e/[illegible]-g e e g[illegible] | V[illegible]a e ce<br>C a d a[illegible]<br>C[illegible] e e | V[illegible]ee ac[illegible]e<br>D a[illegible]<br>C[illegible] e e a<br>C[illegible] ac[illegible]e |

## 4.3. Materiality Assessment

T f[illegible] e a a e e[illegible] a ce f a[illegible] ESG[illegible]e, e c d[illegible]c ed a a e a[illegible] a e e[illegible] e Yea. We de f ed 20 [illegible]a ab e de e[illegible] e[illegible]e e a g[illegible] e G[illegible]' e a[illegible] efe e ce[illegible] e GRI' S[illegible]a ab[illegible] Re[illegible] g G[illegible] de e a d e G[illegible] de (《指引》). T[illegible]g e[illegible] e[illegible]e[illegible] a e a f[illegible], e[illegible] ed a e de[illegible] a e[illegible] e[illegible] a ce f a[illegible]e[illegible] e G[illegible] a d a e de[illegible] a ca e f 1 10, [illegible] 1 be g e e e e f[illegible] a ce a d 10 be g e g e e e f[illegible] a ce. We ece ed 93 effec e[illegible]e[illegible] a e e e[illegible] a, c[illegible]d g 42 f[illegible] e a a e de (c[illegible]d g a e de a d e[illegible] ee) a d 51 f[illegible] e e a a e de (c[illegible]d g g e e a d eg[illegible]a a[illegible] e, a e /c[illegible] e, b[illegible] e a e, c[illegible] e e e a e a d ed a).

Acc d g[illegible] e[illegible]e[illegible] a e e[illegible], e c d[illegible]c ed a a e a[illegible] a e e. We d e a a e a[illegible] a (a[illegible] e f g[illegible]e be) f e G[illegible] ba ed[illegible] e a e age c e f a[illegible] e a e de[illegible] e[illegible] a ce a d f[illegible]e ce f a[illegible] e[illegible] e a e de a d e G[illegible]' b[illegible] e e. T e 12 [illegible]e[illegible] e[illegible] e g f e e c[illegible]c ed[illegible] e a a e e e a e e[illegible] a[illegible]e.



*Gu de e f u a ab e de e e a eg e*

W efe e ce e ab e e a e e a u e, e ed u f u gu de e f u a ab e de e e a eg e f e G u, a e, P ac ce f Ca g M , P fe a Med ca Tea , Hea a d G ee Cu u e a d Bu d g f Hea C u e , a e ba f u e a a f Re .

| No. | Relativel more important issues | |
|---|---|---|
| 1 | Reduce greenhouse gas emissions | Health and Green Culture |
| 2 | Reduce production and disposal of non-ha ardous waste | Health and Green Culture |
| 3 | Reduce production and disposal of ha ardous waste | Health and Green Culture |
| | Utili e resources effectivel | Health and Green Culture |
| | Establish and improve medical waste management | Health and Green Culture |
| | Provide an appropriate working environment for emplo ees | Professional Medical Team |
| | Provide a health and safe workplace | Professional Medical Team |
| | Provide fair training opportunities | Professional Medical Team |
| | Establish a sound medical qualit management s stem | Practice of Caring Mission |
| | Work out measures for protecting customers' privac and information | Practice of Caring Mission |
| | Establish an effective mechanism for handling customer complaints | Practice of Caring Mission |
| | Provide free medical services in different communities | Building of Health Communities |

## 5. PRACTICE OF CARING MISSION

W e c e a ue f Re ec g L fe a d Se g H b a d fe a e c f Sc e f c D ag , Rea ab e Med ca , S c P ac a d H e Med ca P ac ce , e, a a ea ca e e ce de , a e de ed d g afe a d e ab e fe a ea ca e e ce a d ac g e a f ca g a e a d e fa e .

### 5.1. Professional healthcare services

T e G u g e e a a d afe f ea ca e e ce du g bu e e a . We ed e ea ca e e ce a c a d a age e e a d ca ed u u e a d a age e e a e ed ca u f e G u c acc da ce e Reg a e Ad a f Med ca I u (《醫療機構管理條例》), De a ed R e f e I e e a f e Reg a e Ad a f Med ca I u (《醫療機構管理條例實施細則》), Me a Hea La f e Pe e' Re b c f C a (《中華人民共和國精神衛生法》) a d e a a d eg a ea ca e e ce .

Acc d g e a e a a a da d a d Mea e f e Ad a f Med ca Q a (《醫療質量管理辦法》) ed b e Na a Hea a d Fa P a g C f e Pe e' Re b c f C a, e e a ed ca e de a e a d a ed ca a a d afe a age e c ee, c a e b e f eg a g ed ca a a d afe a age e , g a a e c e a a d g ad g c e a f ed ca a a d afe a d e g e e e a f a c ea e e e ed ca acc de . I e ec f u g e ce, e a e a u g e de a e a d a g a a d afe c ee, c a e b e f u g afe a age e , e f e e a f c e u g e a d e a c g u g a a age e .

A a f e ce a age e f e ed ca aff, e G a a ac ed a ce e a g f ed ca u e , e e ed ca afe a d effec e e . Acc d g e P a f Q a C f Med ca I u e (《醫療器械質控工作計劃》) f e Yea , e a a ged de ec f a ed ca u e a d e e ge c e e e e c e f a f c a d acc de , de e e afe e a a d a f a ed ca u e .

### 5.2. Respect for Patients' Privacy

T e G g e ec ed a d ec ed e ac f a e a d e fa e . We ed e R e f P ec g Pa e ' P ac (《病人隱私保護制度》

[illegible]

## 5.3. Advocating Integrity and Impartiality

[illegible]

[illegible]

## 5.4. Emphasis on Service and Communication

[illegible]

We [illegible] c[illegible]ec[illegible] a[illegible] d [illegible] [illegible] c [illegible] a[illegible] [illegible] a[illegible]eg[illegible]a[illegible] ba[illegible], [illegible]e a[illegible]e a[illegible]e [illegible] [illegible] e I[illegible]e[illegible]ga[illegible] a[illegible] d Rec[illegible]f ca[illegible] f Pa[illegible]e[illegible] Sa[illegible] fac[illegible] (《患者滿意度調查整改報告》) e[illegible] [illegible], c[illegible] d[illegible]c[illegible] a[illegible] d[illegible] c[illegible] a[illegible] [illegible]e[illegible] a[illegible]e[illegible] [illegible]ee[illegible] g[illegible] f[illegible] e Se[illegible]ce Q[illegible]a[illegible] C[illegible] [illegible]ee, a[illegible] a[illegible]e[illegible] e[illegible] c[illegible] [illegible] b[illegible]e[illegible] a[illegible] a[illegible]e af[illegible]e[illegible] e[illegible] e[illegible]ga[illegible] a[illegible] d[illegible]ec[illegible] g[illegible] c[illegible] a[illegible], d[illegible]a[illegible] [illegible] e[illegible] e[illegible] c[illegible] e[illegible] ea[illegible]e, a[illegible] d f[illegible] [illegible] e[illegible] e[illegible] e[illegible] a[illegible] f[illegible]eac[illegible] ed[illegible] b[illegible]e[illegible] a[illegible] e[illegible] a[illegible] e[illegible].

## 5.5. Supply Chain Management

We f[illegible]c[illegible] [illegible] c[illegible] a[illegible] a[illegible]age[illegible] e[illegible] beca[illegible]e[illegible] a[illegible] ab[illegible]e[illegible] c[illegible] a[illegible] e[illegible] e[illegible] a[illegible] f[illegible] a[illegible] a[illegible] g[illegible] e G[illegible] ' ed[illegible]ca[illegible] e[illegible] ce[illegible]. T[illegible]e G[illegible] [illegible] c[illegible] c[illegible] e[illegible] [illegible] e D[illegible]g Ad[illegible] a[illegible] La[illegible] f[illegible] e PRC (《中華人民共和國藥品管理法》), Reg[illegible]a[illegible] f[illegible] I[illegible]e[illegible] a[illegible] f[illegible] e D[illegible]g Ad[illegible] a[illegible] La[illegible] f[illegible] e PRC (《中華人民共和國藥品管理法實施條例》), Reg[illegible]a[illegible] f[illegible] e C[illegible] f Na[illegible]c[illegible] D[illegible]g a[illegible]d P[illegible]c[illegible] D[illegible]g (《麻醉藥品和精神藥品管理條例》), Reg[illegible]a[illegible] f[illegible] e S[illegible] a[illegible]d Ad[illegible] a[illegible] f Med[illegible]ca[illegible] De[illegible]ce (《醫療器械監督管理條例》) a[illegible]d Ma[illegible]age[illegible] e[illegible] P[illegible] f[illegible] Med[illegible]ca[illegible] De[illegible]ce D[illegible] b[illegible]g E[illegible] e[illegible] e L[illegible]ce[illegible] e (《醫療器械經營企業許可證管理辦法》) a[illegible]d[illegible] e[illegible] a[illegible] a[illegible]d[illegible] eg[illegible]a[illegible]. We a[illegible]e a[illegible] e[illegible] ab[illegible] ed[illegible] e Ad[illegible] a[illegible] e Mea[illegible]e f[illegible] S[illegible] e[illegible] (《供應商管理辦法》) a[illegible]d[illegible] e P[illegible] c[illegible]e[illegible] e[illegible] Ma[illegible]age[illegible] e[illegible] S[illegible] e[illegible] (《採購管理制度》)[illegible] a[illegible]da[illegible]d[illegible] e a[illegible]d[illegible] e[illegible] e[illegible] e[illegible] c[illegible]e[illegible] e[illegible] ac[illegible] e[illegible] f[illegible] e G[illegible] [illegible], a[illegible]d[illegible] e[illegible] f[illegible]ce c[illegible] [illegible] e[illegible] e[illegible] a[illegible] a[illegible]d[illegible] a[illegible] f[illegible] a[illegible]e[illegible] g[illegible] a[illegible]e[illegible].

W[illegible] e[illegible]ec[illegible] g[illegible] [illegible] e[illegible], [illegible] e S[illegible] [illegible] e[illegible] A[illegible]d[illegible] Tea[illegible] e[illegible] [illegible] b[illegible]e f[illegible] [illegible] e[illegible]ga[illegible] g a d a[illegible] a[illegible] g[illegible] e[illegible] e[illegible] e[illegible] ' [illegible]a[illegible] f ca[illegible] a[illegible] d a[illegible] e[illegible] g[illegible] e[illegible] [illegible]a[illegible] a[illegible] a[illegible] ce ca[illegible] ab[illegible]. We g[illegible] e[illegible] [illegible] [illegible] [illegible] [illegible] g[illegible] d[illegible]c[illegible], [illegible]ec[illegible] ca[illegible] a[illegible] d[illegible]a[illegible] a[illegible] a[illegible] ce ca[illegible] ab[illegible] e; [illegible] a[illegible] d[illegible]c[illegible] a[illegible]age[illegible] e[illegible]; [illegible]ea[illegible] ab[illegible]e[illegible] ce; a[illegible] d ec-f[illegible]e[illegible] d[illegible] a[illegible]e[illegible]. T[illegible] e g[illegible] e[illegible] e a[illegible]age[illegible] e[illegible] f[illegible] e[illegible], e[illegible] c[illegible] d[illegible]c[illegible] a[illegible] [illegible] ced[illegible] ec[illegible] [illegible] e[illegible] [illegible] [illegible] b[illegible]e[illegible], e[illegible]f[illegible] [illegible] a[illegible]e[illegible] a[illegible]e[illegible] e[illegible] a[illegible] a[illegible] a[illegible] f[illegible] a[illegible]f ed[illegible] e[illegible], a[illegible] d[illegible] f[illegible] a[illegible] d[illegible]e a ed[illegible] gge[illegible] f[illegible] ea[illegible] e[illegible] acc[illegible] d[illegible] g[illegible] e[illegible] e[illegible] f[illegible] e[illegible] e[illegible]. D[illegible] g[illegible] e Yea[illegible], [illegible] e f[illegible] e a[illegible] [illegible] e[illegible] [illegible] ed[illegible] [illegible] e b[illegible]e[illegible] f[illegible] e G[illegible] a[illegible] e f[illegible] Z[illegible]e a g a d S a g a, C[illegible] a, [illegible] a[illegible] [illegible] de[illegible] ed[illegible]c[illegible] e a d ed[illegible]ca[illegible] de[illegible]ce[illegible].

## 5.6. Protection of Intellectual Property Rights

T e G[illegible] [illegible] a[illegible] e a ca[illegible] [illegible] a[illegible] ac[illegible] [illegible] e a[illegible] e[illegible] e a[illegible] g[illegible] ad[illegible] e[illegible] g a d[illegible] e[illegible]ec[illegible]a[illegible] e[illegible] g[illegible] [illegible] c[illegible] c[illegible] a[illegible]ce[illegible] [illegible] e Ad[illegible] e[illegible] g La[illegible] f[illegible] e PRC (《中華人民共和國廣告法》), e Pa[illegible]e[illegible] La[illegible] f[illegible] e Pe[illegible]e' Re[illegible]b[illegible]c f C[illegible] a (《中華人民共和國專利法》), e R[illegible]e f[illegible] e I[illegible]e[illegible] a[illegible] f[illegible] e Pa[illegible]e[illegible] La[illegible] f[illegible] e Pe[illegible]e' Re[illegible]b[illegible]c f C[illegible] a (《中華人民共和國專利法實施細則》), e T[illegible]ade a[illegible] La[illegible] f[illegible] e PRC (《中華人民共和國商標法》), e I[illegible]e[illegible]ec[illegible]a[illegible] P[illegible]e[illegible] La[illegible] f[illegible] e PRC (《中華人民共和國知識產權法》), a[illegible]d[illegible] e Reg[illegible]a[illegible] e C[illegible] P[illegible]ec[illegible] f I[illegible]e[illegible]ec[illegible]a[illegible] P[illegible]e[illegible] R[illegible]g[illegible] (《知識產權海關保護條例》). We c[illegible] d[illegible]c[illegible] a[illegible]e[illegible] e f[illegible] e b[illegible]e[illegible] f[illegible] a[illegible] [illegible] e[illegible] e[illegible]c[illegible] [illegible]e e, a[illegible] e[illegible] c a d acc[illegible]a e f[illegible] a[illegible] [illegible] c[illegible] e ed[illegible] [illegible] e[illegible] b[illegible]c[illegible] [illegible] a[illegible] fa[illegible]e a d[illegible] ead[illegible] g[illegible] d[illegible]c[illegible] de[illegible]c[illegible] [illegible] [illegible] dece[illegible] e a[illegible] e[illegible] a[illegible] d[illegible] e[illegible] fa[illegible]e[illegible], [illegible] f[illegible] ge[illegible] e[illegible] [illegible] e[illegible] e[illegible]ec[illegible]a[illegible] [illegible] e[illegible] [illegible]g[illegible], [illegible]ega[illegible] a[illegible] e[illegible] [illegible]g[illegible], [illegible]ade a[illegible] [illegible]g[illegible], c[illegible] [illegible]g[illegible] a[illegible] d[illegible] e[illegible]ega[illegible]g[illegible] f[illegible] e G[illegible] a[illegible] d[illegible] [illegible] a[illegible] e[illegible].

## 6. PROFESSIONAL MEDICAL TEAM

[illegible]

### 6.1. Employment Practice of the Group

[illegible]

[illegible]

[illegible]

## 6.2. Employees' Benefits and Remuneration

We g e a e ee' be ef a d e e a , a d ffe a e ce e be ef ac age ab b a d e a a e . T e E ee Ra a d Re e a Sc e e (《員工職級及薪酬方案》) f e G ec f e e f ed eg a e a d e e a ec a f e ee . T e e ee' e e a c f ba c a a , a a , e a , acade c a a ce, e a a ce a d ea-e d b . T e H a Re ce De a e e b e f a a g g e a a a e e f e ee . T e c e a d de a ed e f e a e e d d ffe b a fe a , ba ca g e a a d gge , a acc e , d e f a ce, e ec , ab d c e, a f e ce a d e d ca . T e a a a e e e be ed a e ba f e ea-e d b a d f e ee .

T e G a f a ed e Re e a S e (《福利制度》), c b e e e Lab La f e PRC (《中華人民共和國勞動法》), a d de a a da C a a d da ff e ee f e ee . I add a da , e a de e a a ea e, a age ea e, be ea e e ea e, a e ea e, ca age ea e, a e ea e, ac a ea e, c ea e, cc a a a ea e, a d e a ea e. I e ec f b d e, e a e ba c c a a ce ( c d g e , ed ca, - e a ed , e e , a e a ce, e c.) a d e g de f d f e ee acc da ce e S c a I a ce La f e PRC (《中國社會保險法》). We a a e e e a e f a fed e ee . We a de f d a a ce, g ea a a ce, g e e a e a ce e, fe a a a ce, acc da g a a ce f e ee ee e eed a a ec .

T e e a e e ee e fa e a d e e a c f e G a e a a e, e ac e c ca e e ee a a e e e a ce e e e f be g g e G . T e ee g f e ee e e a e a d aff ee g e Yea e e d 6 Ma c 2018, a c e ee f a d a e e e f be ef a d e e a a d a a ge e . Eac a a ec ded de a a e G ca ad e e ee' be ef a d e e a a e a e .

## 6.3. Employees' Health and Safety

A a de f fe a ed ca e ce, e G a ec a a e e ca a d e a ea f e ee a d c ed d g a afe g e e f e . T c ea e a c e f cc a a afe a d ea , e ffe e ee f ee acce g , g , e c. D g e Re g Pe d, e G a a f 92 da d e . T e G d d a e a e a a d eg a ega d g e f a afe g e e a d e ec f e ee f cc a a a a d a e a e e acc de g - e a ed dea f e ee .

I acc da ce e La f e Pe e' Re b c f C a e P e e a d C f Occ a a D ea e (《中華人民共和國職業病防治法》), e ee a e ed a e G ' a f e ea ab e a e e ed a a a ca e a a , a d e ee a e e gaged ad g ca ed ca e ce a d ec a e a a a e e ed a a a a ge ed cc a a ea c ec . A a f 1,863 e ee ece ed a cc a a ea c ec e Yea .

T e e c g ca ea f e ee , e G ed a a f e g aff e a ea a d g e Re g Pe d e ec e e ed S e Ma age e , Ha L fe , I e e a C ca a d E a Ma age e , a d ab 2,700 e ee agg ega e a e ded e a . I add , e e ee ba a ce fe a d a d e a e e e , e a ga ed a a e f aff ac e f e e , c d g aff d a e a , a e ca e ac e , a de e e a g f e e ee , f e g Ne Yea' Da , e f c e' da a We Ka g g, a g g e e , C a a , a a c a e ea , aff a g b e g a a d f e a a ge e , a d aff d e a Ne Yea' E e.

## 6.4. Building of A Professional Team

T e G a c a e e a g a d de e e f e ee e e e a f fe a ed ca e ce . Ba ed e b e e e f eac fe a , e de a e-e e a g a d e- b fe a edge a g f e ee . P e-e e a g f eac fe ba ca c e e ba c f e f e a, e a d eg a a d a e a g a age e , ed ca c ca ed ca afe , ba c edge f g c a d f e ec , ed ca ec d g ec f ca , e c. a d e- b fe a edge a g c e ba c e e ca edge, c c ca g ec e , fe a e a d ac ca ab . B ge de ( a e a d fe a e e ee ) a d b ca eg ( e c ac/ a e e ee , e ee , dd e a age e , e a age e ), e ee f e G ece ed 20.23 f a g a e age e Yea .

Af e e a g, a ee eed a e fe a e a a c a e a d ded a a : e a a e e ca edge a d e a a c ca ac ca . E a a e e ca edge c de c ba c a ec a a a d eg a , a e a da d , e a d eg a , afe a age e , g d c e a , ea ed ca , c g ca g, c ca , ed ca a e , a d fe a a ; ega d g e e a a c ca ac ca , a ee a e e ed e f f a da d ed a e g ca e g e a a e e e f a ce f g a e e ec ed f e ca e f c c ca d ea e , e effec e e f e a g.

## 7. HEALTHY AND GREEN CULTURE

W e de e g e ea ca e d , e G a d a ac e a e e ac f b e e a e e e a d a a e ce . We ca f e b e e a a d f e ce , a e c b a ab e de e e . D g e Re g Pe d, e G d d a e a eg a e e a ec , a d d d a e a g f ca acc de a ad ad e e ac e e e a d a a e ce a e e e a ed e ga .

### 7.1. Low-carbon Hospital Operation

I ece ea , C a a a ed a e a e ead g g ba g ee e ga ( GHG ) e ed c . C a a bee c b g c g g ba c a e c a ge b g e f e

| Greenhouse gas emissions and reductions | | Unit | Quantity |
|---|---|---|---|
| Sc e 1 | D ec GHG e | T e f ca b d de e a e ( $CO_2$e.) | 2,194.3 |
| Sc e 1 | GHG ed c f e a ed ee | T e f $CO_2$e | 0.6 |
| Sc e 2 | I d ec GHG e ca ed b e e g age | T e f $CO_2$e | 7,281.4 |
| Sc e 3 | O e d ec GHG e | T e f $CO_2$e | 49.6 |
| T a GHG e | | T e f $CO_2$e | 9,524.7 |

| Intensity of GHG emissions | Unit | Quantity |
|---|---|---|
| GHG e e e ^ (Sc e 1, 2 & 3) | T e f $CO_2$e/ e | 0.4 |

Sc e 1: D ec GHG e d ced b ce ed a d c ed b e G .
Sc e 2: GHG e d ec ca ed b e e ge e a , ea , c g ea c a ed b e G .
Sc e 3: GHG e d ec d ced b ce e a ed e G ' b e ac e b ed d ec c ed b e G .
^ Ca c a ed ba ed e be f e ee a e e d f e Yea a d e be f d c a ged a e d g e Re g Pe d

Acc d g e ca b a d e , e G ' GHG e c d be d ded d ec e (Sc e 1) a d d ec e (Sc e 2 a d 3). T e GHG e f a c e a e e ec e ge e a ed b e f e c f e G , f e c f e c e (Sc e 1), e c (Sc e 2), a e c , b e e a e f e ee, a e a df a d a e c (Sc e 3) d g b e e a , e c. We a ed a a f 25 ee We Ka g g H a, Ca g a Ka g g H a C ., L d., Y g a Ka g g H a C ., L d. a d We Y g Ge a c H a C ., L d., c e ed ed ce ab 0.6 e f $CO_2$e.

F e e f c acc a e ef ec g e ac a a e a f e G , c d g a f e ce e ed ca aff a d a e , e e e f e e f a ce d ca ( KPI ) e b ec a ea f e e f e Yea a ca c a ed a d d c ed e ba f e be f e ee a e e d f e Yea a d e be f d c a ged a e d g e Re g Pe d. I e Yea , a GHG e We Ka g g, Ca g a Ka g g H a C ., L d., Y g a Ka g g H a C ., L d. a d We Y g Ge a c H a C ., L d. ec ded 9,524.7 e f $CO_2$e a e f GHG e f 0.4 e f $CO_2$e/ e . Ne ea , e G c e e a d a age e GHG e a d e ec ed e a d e c e f ca b a d a e a ce e e a e f a ce a d e f c a e c a e b a c ba .

I add[illegible] c[illegible] d[illegible]c[illegible] g ca[illegible] a[illegible]d[illegible], [illegible] e G[illegible] [illegible] ac[illegible] e[illegible] [illegible]ed[illegible]ce GHG e[illegible] a[illegible] a[illegible] ec[illegible]. We e c[illegible]age e[illegible] ee[illegible] [illegible]e [illegible]de c[illegible] fe[illegible]e c[illegible] g a[illegible] [illegible]c a[illegible] [illegible] b[illegible]e[illegible] [illegible]ed[illegible]ce [illegible] ece[illegible] a[illegible] b[illegible] e[illegible] e[illegible] ea[illegible], a d f[illegible] e[illegible] ab[illegible]e b[illegible] e[illegible], e c[illegible] e d[illegible]ec[illegible] f[illegible] g[illegible] f[illegible] b[illegible]e[illegible] [illegible]ed[illegible]ce GHG e[illegible] ca[illegible]ed b[illegible] b[illegible] e[illegible] e[illegible]a[illegible].

## 7.2. Green Hospital Management

Ad e[illegible] g[illegible] [illegible] e E[illegible] e[illegible]a P[illegible]ec[illegible] La[illegible] f[illegible] e Pe[illegible]e' Re[illegible]b[illegible]c f C[illegible]a (《中華人民共和國環境保護法》), [illegible] e G[illegible] de[illegible]e[illegible] ed[illegible] [illegible] e[illegible] e[illegible]a[illegible] ec[illegible] c[illegible] ce[illegible] [illegible]g[illegible] [illegible] e ed[illegible]ca[illegible] e[illegible] ce[illegible]. We [illegible] c[illegible] g[illegible]ee[illegible] a[illegible] e[illegible]a[illegible] a[illegible] a[illegible] ec[illegible] [illegible]c a[illegible] e[illegible]ce a[illegible]age e[illegible], [illegible] e e[illegible], a d c[illegible] a[illegible] f e[illegible] e[illegible]a[illegible] ec[illegible] a a[illegible]e e[illegible].

### *7.2.1.E[illegible]g Ma[illegible]age e[illegible]*

T e G[illegible] ac[illegible] e[illegible] c[illegible] d[illegible]c[illegible] e e[illegible]g a[illegible]age e[illegible] [illegible]ed[illegible]ce e e[illegible]g c[illegible] [illegible] da[illegible] e[illegible]a[illegible]. We ca[illegible]ed [illegible] e E[illegible]g C[illegible] e[illegible]a[illegible] Ca[illegible] a g b P[illegible]b[illegible]c I[illegible] acc[illegible]da[illegible]ce [illegible] e E[illegible]g C[illegible] e[illegible]a[illegible] La[illegible] f[illegible] e Pe[illegible]e' Re[illegible]b[illegible]c f C[illegible]a (《中華人民共和國節約能源法》) a d[illegible] e Reg[illegible]a[illegible] E[illegible]g C[illegible] e[illegible]a[illegible] f P[illegible]b[illegible]c I[illegible] (《公共機構節能條例》), a d e[illegible]ab[illegible] ed a[illegible] [illegible]ead[illegible] g[illegible] g[illegible] [illegible]ec f[illegible] e d[illegible]e[illegible] f[illegible]e[illegible]ec[illegible] e[illegible] a d a e e[illegible]g c[illegible] e[illegible]a[illegible] a d c[illegible] [illegible] [illegible]ed[illegible]c[illegible] [illegible]a[illegible]. We c[illegible] d[illegible]c ed e e[illegible]g c[illegible] [illegible] ec[illegible] a[illegible]eg[illegible]a[illegible] ba[illegible], [illegible] c[illegible] [illegible]a ed e e[illegible]g c[illegible] e[illegible]a[illegible] a d c[illegible] [illegible] [illegible]ed[illegible]c[illegible] [illegible] [illegible]a[illegible]ge[illegible] e[illegible] b[illegible] a[illegible]age e[illegible], a d[illegible] e e[illegible]ed e e[illegible]g a[illegible]age e[illegible] f[illegible] e G[illegible]' ed[illegible]ca[illegible] ac[illegible] e[illegible].

Ma[illegible] ea[illegible]e[illegible] a e bee[illegible] a e[illegible] e G[illegible]' [illegible] a[illegible] a d ff[illegible]ce[illegible] [illegible]ed[illegible]ce[illegible] e c[illegible] [illegible]. S e f [illegible] ff[illegible]ce a d c[illegible] fe[illegible]e ce[illegible] a e bee[illegible] ec[illegible]a[illegible] de[illegible]g ed[illegible] a e g d[illegible]e f da[illegible]g[illegible]. We a[illegible] d[illegible] de[illegible] e[illegible] a[illegible] e e[illegible]a d ffe[illegible]e[illegible] g[illegible] g[illegible] e a d e[illegible]ab[illegible] e[illegible]g[illegible] g[illegible] c e[illegible] [illegible] de[illegible] e de[illegible] c[illegible] e ab[illegible]e ed[illegible]ca[illegible] aff[illegible] f[illegible]e[illegible] b[illegible] e[illegible] e[illegible]g[illegible] g[illegible] e a[illegible] eeded. T e G[illegible] ad[illegible] e a e[illegible]-c[illegible]ed a[illegible]-c d[illegible] g[illegible] e a d[illegible] c[illegible] [illegible] e d[illegible] e[illegible] e a[illegible]e f a[illegible] de a[illegible] e[illegible] a d a d f[illegible] e[illegible] a[illegible] ea[illegible] ab[illegible] c[illegible] e a[illegible]-c d[illegible] g[illegible] e[illegible] e a[illegible]e. E ce[illegible] f[illegible] ec a[illegible] e[illegible], [illegible] e e[illegible] e a[illegible]e[illegible] e[illegible] a[illegible] d[illegible] be[illegible] e[illegible] a 26 deg[illegible]ee Ce[illegible] [illegible] e a d[illegible] be[illegible] g e[illegible] a 20 deg[illegible]ee Ce[illegible] [illegible] e[illegible]. We [illegible]eg[illegible]a[illegible] c[illegible]ea[illegible] e[illegible] g[illegible] g de[illegible]ce a d a[illegible]-c d[illegible] g f[illegible] e[illegible] [illegible] e e e[illegible]g eff[illegible]c e c[illegible], a[illegible] [illegible] e[illegible] e e e[illegible]g eff[illegible]c e c[illegible]. We a[illegible] ea[illegible]e[illegible] e[illegible] [illegible] a d ffe[illegible]e[illegible] [illegible] f[illegible] e ff[illegible]ce a[illegible]eg[illegible]a[illegible] ba[illegible], a d[illegible] ed[illegible]ce[illegible] e[illegible] be[illegible] f d[illegible]a[illegible] [illegible]be a[illegible] e[illegible]ace e[illegible] e[illegible] e[illegible] [illegible] [illegible] g e[illegible] a[illegible] e[illegible]ed, [illegible] de[illegible] [illegible]ed[illegible]ce[illegible] e e e[illegible]g c[illegible] [illegible]. I add[illegible], e a[illegible] [illegible]ea[illegible] ab[illegible] ad[illegible] e e[illegible]a[illegible] f e[illegible]e a[illegible] de[illegible] e d[illegible] g[illegible] e[illegible] c[illegible]c[illegible] [illegible]a ce[illegible] e[illegible] e[illegible] e[illegible] e[illegible] ce eff[illegible]c e c[illegible]. I[illegible] e Yea[illegible], We [illegible] Ka[illegible] g[illegible] g, Ca[illegible] g a Ka[illegible] g[illegible] g H[illegible] a C[illegible], L[illegible] d., Y[illegible] g a Ka[illegible] g[illegible] g H[illegible] a C[illegible], L[illegible] d. a d We[illegible] Y[illegible] g Ge[illegible]a[illegible] c H[illegible] a C[illegible], L[illegible] d. c[illegible] ed a[illegible] a f 10,350.2 MW f[illegible]ec[illegible] c[illegible] d[illegible] g[illegible] e[illegible]a[illegible], [illegible] a[illegible] e[illegible] f 436.4 W/[illegible]e[illegible]. Ne[illegible] ea[illegible], e[illegible] c[illegible] [illegible]e[illegible] [illegible] [illegible] e G[illegible]' [illegible] e c[illegible] [illegible] [illegible] b[illegible] e[illegible] e[illegible]a[illegible].

I de ed ce e c f e e g f a b e , e G eg a ca e ec a d a e a ce f e f ee de a e e e e a e a f e f ee , e f e eff c e c a d ed ce f e c . D g e Re g Pe d, e f ee f We Ka g g, Ca g a Ka g g H a C ., L d., Y g a Ka g g H a C ., L d. a d We Y g Ge a c H a C ., L d. c ed a a f 554.9 e f ga e a d 13.1 e f d e e.

I add e ab e ea e f e e g c e a a d c ed c , e G g e ed ca e e a ec a d e e g c e a . We e e g - a g b c g , de ad e e e g f ca ce a d ea e f e e e g - a g , a d c a e e e e g - a g a a e e f e G ' e ee b e e ag g e a f , b e b a d , b c ba e , a d .

*7.2.2. Wa e Re ce Ma age e*

I e e e c f e ca c f a e e ce , e G a a e a f ea e a e a e . We a e - a g g eac f e e e d e ff e a g a d e a e a eeded b a g g d e f e f c f d b e- e f e . T e G a d e a g d b da a e a ce a d a age e , a d eg a c ec e ead g a e e e a d e ea age f a e e e a e a ed ce a e, a d e a b e a c a e e . I de a e be e e f a e e ce , e a e a ed a ce a c de a e ec e e a d a ec da a e e ec c e a e a e a d e ea c de a e effec e ed ce a e c .

I e Yea , We Ka g g, Ca g a Ka g g H a C ., L d., Y g a Ka g g H a C ., L d. a d We Y g Ge a c H a C ., L d. c ed a a f 295,000 $^3$ f a e d g e a , a e f 12.4 $^3$/ e . Ne ea , e c e e G ' a e c b e e a a a e g d e f a e e ce .

*7.2.3. Pa e e Off ce*

T e G ac e e g ee a d a e e ff ce b ca g e ec c b e ed ce e c f a e c . I g f e e e f e G ' ea ca e b e , e a e de e ed C ed b e ff ce a f C d Off ce Se e f c c d g C d C ca , C d S age a d C d A a e e eff c e c f c e g a e a ce e .

We e c age e ee e d e age a e ec c c ca ec g e e e b e. T e C d C ca a e G ' e ee ac e e e e f a ea e a d ea acce e c ac f a eeded a a f f ge , ea g a e e c ac . E ee ca a a e g d e f e C d S age a ad d d a a d de a e d c e a d a e d c e ee ee g a d d b g a e e . I f a ea e afeg a d f a ec , e e acce e a ed f e ea e a d e ab a afe a d e ab e g -ba ed e . I add , e eg a e e g e e a age e , f a ce, e a d f a a a a ce e e C d A a ac e e f a -ba ed a age e b e ced e . E ee ca b a ca f a a a e b e de ce , c be ed a e e a e fac a e a a a a d ac e e a e e a a ce .

P g a d c g f ed ca ec d a d ec a d e g e f a e acc f a a ge f e a e c f e G ' b e . T e G a bee g a f f g a e ed ca ec d e g a e e ec c ec d . Med ca ec d ade b ed ca aff a e ed e ec ca a d ca be acce ed e e e ece a . We e a ed ca ec d a e e e f e a e e fa e . We e d e ee d b e- ded a d e ec c ed a e e e e b e, a d e e e e defa - a g a d d b e- ded g. We a a e a c f a e c a eg a ba e c a d a e a a e ad e a d a a ge e d e c e.

D g e Re g Pe d, We Ka g g, Ca g a Ka g g H a C ., L d., Y g a Ka g g H a C ., L d. a d We Y g Ge a c H a C ., L d. c ed a a f 25,059.1 g f a e, a e f 1.1 g/ e . Ne ea, e c e G ' a e c a d ac e e e a e e ff ce.

### *7.2.4. E a ce e f P P e e*

T e G d e f a a e b ca eg , e e a age e ced e a d a da d e e ea e acc da ce e La f e Pe e' Re b c f C a e P e e a d C f E e a P b S d Wa e (《中華人民共和國固體廢物污染環境防治法》), Reg a e Ad a f Med ca Wa e (《醫療廢物管理條例》), Reg a e P e e f S d Wa e P Z e a g P ce (《浙江省固體廢物污染防治條例》), I e e a Mea e f e Ma age e f Med ca Wa e f Med ca I (《醫療衛生機構醫療廢物管理辦法》), Tec ca S ec f ca f e Ce a ed D a f Med ca Wa e (《醫療廢物集中處理技術規範》), Ad a e Mea e f K c e Wa e U ba A ea f We C (《溫州市區餐廚垃圾管理辦法》) a d e a a d eg a .

## 8. BUILDING OF HEALTHY COMMUNITIES

U d g e e a f Be e G e a Ta e , e G , e de e g ea ca e e ce, a e e f g e b c e fa e a d f f c a e c a e b e . We ac e c ac c e e g d e f ed b c e fa e ac e e e eed f e e f a a f fe a d e b d ea c e . I e Yea , e G e ed e RMB5 a d 754 ee ( e G ' e ee ) a ga g a a f e a 200 da f b c e fa e ac e .

### 8.1. Responding to Targeted Assistance

I e e e c ce f Ta ge ed P e A e a ed b e Ce a G e e f e Pe e' Re b c f C a, e G ' a f ce a e ad a age f ed ca ec a e a a g g f a ge ed b c e fa e a a ce ac e . I e Yea , e d a ed RMB3 Ta C a Fede a e S ec a Re ef F d f Me a D ea e f Ta C a Fede a a d We Ka g g H a (泰順縣慈善總會溫州康寧醫院精神疾病專項救助基金), a d e eb ac e ed a ge ed a a ce fu d e.

D a ce e f e S ec a Re ef F d f Me a D ea e f Ta C a Fede a a d We Ka g g H a

I e Yea, e a ga ed a d a c a ed f ee e e c a ac e e e c e e ec a e. C g f ad a C e e ed c e de a e, e a ed c e de a e, ce e f ee d de, ca e a a ce e a d e de a e f d ffe e ec a e, ed ca aff a c a g f ee e e c a ac e ded c e de e ce e, c d g eg a ca e a a, d ag a d ea e f e e a d ac a c, b g g e e-be ef ea e ce c e.

F ee e e c a ac e

## 8.2. Spreading of Love-related Message

A a c a c ed ca e ce de, e G a ec a a e e a ea f e b c a d ead e-e a ed e age c e g ac e e e d ffe e c a ac e.

T e ac f e Na a Da f He g e D ab ed f 2018 a e d 20 Ma, e e e f B d a M de a e P e S c e, N D ab ed Pe e Ca be Lef Be d. We Ka g g H a, P g a g Ka g g H a, Ha g C g H a a d e b a c e f e G e ac e e d ab ed e g e e f ee e e c a ac e a d c a a e. S e g f e a, d c a c ed c e ac e a eg a ca e a a, c g ca c a a d ea c e ce a a. Acc a ed b e G ' ed ca aff, ee e a d ab ed e e e a a c a ed e ac e e Na a Da f He g e D ab ed a d ade a d c af e. T e e e d f c a ge e f e a e e a d de, a ceed e ef e ed e e ab a e a f a e e a d ea e.

Na a Da f He g e D ab ed

T e ac e f e 71 W d Red C Da f We C a a ed 20 Ma 2018. T e Red C V ee C f We Ka g g H a de e G a d e a 3,000 e e a c a ed e Pb c We fa e Wa g T a d f Pa c a e ed S a S e, Wa f L e, c a ed e a d e e g c e .

W d Red C Da Pb c We fa e Wa g T a d f Pa c a

## 9. A e d I: S a ab Da a S a e e

T e f g e a ab da a a e e e b ec a ea f e e f We Ka g g, Ca g a Ka g g H a C ., L d., Y g a Ka g g H a C ., L d. a d We Y g Ge a c H a C ., L d. f e Yea :

| Environment | Unit | 2018 |
|---|---|---|
| **Greenhouse gas emissions** | | |
| D ec GHG e (Sc e 1) | T e f $CO_2$e | 2,194.3 |
| GHG ed c f e a ed ee (Sc e 1) | T e f $CO_2$e | 0.6 |
| I d ec GHG e (Sc e 2) | T e f $CO_2$e | 7,281.4 |
| O e d ec GHG e (Sc e 3) | T e f $CO_2$e | 49.6 |
| T a GHG e (Sc e 1, 2 & 3) | T e f $CO_2$e | 9,524.7 |
| T a GHG e e e ^ | T e f $CO_2$e/ e | 0.4 |
| **Fuel consumption** | | |
| Na a ga c ed | ’0,000 $^3$ | 21.5 |
| L ef ed e e ga c ed | T e | 4.8 |
| L ef ed a a ga c ed | T e | 8.3 |
| B a -f ace ga c ed | T e | 5,138.0 |
| Ga e c ed b e c e | T e | 554.9 |
| D e e c ed b e c e | T e | 13.1 |

^ Ca c a ed ba ed e be f e ee a e e d f e Yea a d e be f d c a ged a e d g e Re g Pe d

| Environment | Unit | 2018 |
|---|---|---|
| **Energy consumption** | | |
| T a e e g c | MW | 10,350.2 |
| E e g c e ^ | W / e | 436.4 |
| **Water consumption** | | |
| T a a e c | ’0,000 3 | 29.5 |
| Wa e c e ^ | 3/ e | 12.4 |
| **Paper consumption** | | |
| T a a e c | g | 25,059.1 |
| Pa e c e ^ | g/ e | 1.1 |
| **Waste** | | |
| T a d c f - a a d a e | g | 2,895,360.0 |
| P d c f - a a d a e e ^ | g/ e | 122.1 |
| P d c f ed ca a e | g | 3,013.3 |
| P d c f a a d a e (c e) | Se | 26 |

^ Ca c a ed ba ed e be f e ee a e e d f e Yea a d e be f d c a ged a e d g e Re g Pe d

T e f g e G ' a ab da a e e e b ec a ea f c e f e Yea :

| Social | | 2018 |
|---|---|---|
| Total number of employees | N be | 2,581 |
| Number of employees by gender | | |
| T a be f fe a e e ee | N be | 1,547 |
| T a be f a e e ee | N be | 1,034 |
| Number of employees by employee type | | |
| S e c ac / a e e ee | N be | 129 |
| J e e ee | N be | 2,234 |
| M dd e a age e | N be | 207 |
| Se a age e | N be | 11 |
| Number of employees by age group | | |
| T a be f e ee aged de 30 | N be | 1,296 |
| T a be f e ee aged be ee 30 a d 50 | N be | 776 |
| T a be f e ee aged ab e 50 | N be | 509 |
| Number of employees by geographical region | | |
| T a be f e ee f N C a | N be | 58 |
| T a be f e ee f Ea C a | N be | 2,423 |
| T a be f e ee f S C a | N be | 100 |
| Total employee turnover rate* | | 18.3% |
| Employee turnover rate by gender* | | |
| T e a e f fe a e e ee | | 17.8% |
| T e a e f a e e ee | | 19.7% |
| Employee turnover rate by age group* | | |
| T e a e f e ee aged de 30 | | 16.0% |
| T e a e f e ee aged be ee 30 a d 50 | | 17.0% |
| T e a e f e ee aged ab e 50 | | 25.4% |
| Employee turnover rate by geographical region* | | |
| T e a e f e ee f Ea C a | | 17.9% |
| T e a e f e ee f S C a | | 32.4% |
| T e a e f e ee f N C a | | 0.0% |

* E ee e a e ca ca ed ba ed e be f e ee d ded b e f e be f e ee a d e be f e ee a e e d f e Yea

## 10. A e d II: H g K g S c E c a ge ESG Re g G de I de

| Index content | | | Relevant sections |
|---|---|---|---|
| A. E e | | | |
| A1 : E | Ge e a d c e | I f a (a) e c e ; a d (b) c a ce e e a a a d eg a a a e a g f ca ac e e a g a a d g ee e ga e , d c a ge a e a d a d, a d ge e a f a a d a d - a a d a e. | Hea a d g ee c e L -ca b a e a ; g ee a a age e . |
| | A1.1 | T e e f e a d e ec e e da a. | L -ca b a e a Ma age e f g ee e ga e ; a ab da e a e e . |
| | A1.2 | G ee e ga e a a d e . | L -ca b a e a Ma age e f g ee e ga e ; a ab da e a e e . |
| | A1.3 | T a a a d a e d ced a d e . | G ee a a age e E a ce e f e e ; a ab da e a e e . |
| | A1.4 | T a - a a d a e d ced a d e . | G ee a a age e E a ce e f e e ; a ab da e a e e . |
| | A1.5 | De c f ea e ga e e a d e ac e ed. | L -ca b a e a Ma age e f g ee e ga e |
| | A1.6 | De c f a a d a d - a a d a e a e a d ed, ed c a e a d e ac e ed. | G ee a a age e Pa e e ff ce; e a ce e f e e |
| A2 : U e f e e ce | Ge e a d c e | P c e e eff c e e f e e ce . | G ee a a age e E e g a age e ; a e e e ce a age e ; a e e ff ce |
| | A2.1 | D ec a d/ d ec e e g c b e a a d e . | G ee a a age e E e g a age e ; a ab da e a e e . |

| Index content | | | Relevant sections |
|---|---|---|---|
| | A2.2 | Wa e c [illegible] a a d [illegible] e [illegible] . | G ee [illegible] a a age e . Wa e e [illegible] ce a age e . ; [illegible] a ab [illegible] da e a e e . |
| | A2.3 | De c [illegible] f e e g [illegible] e eff c e c [illegible] a e a d e [illegible] ac e ed. | G ee [illegible] a a age e . E e g a age e . |
| | A2.4 | De c [illegible] f e e e e a [illegible] e [illegible] c g a e a f f [illegible] e, a e eff c e c [illegible] a e a d e [illegible] ac e ed. | G ee [illegible] a a age e . Wa e e [illegible] ce a age e . |
| | A2.5 | T a ac ag g a e a [illegible] ed f f [illegible] ed [illegible] d c a d [illegible] efe ce [illegible] e [illegible] [illegible] d ced. | N a [illegible] cab e, e G [illegible] ' b [illegible] e [illegible] d d ' [illegible] e ac ag g a e a [illegible] |
| A3 : E [illegible] e a d a a e [illegible] ce | Ge e a d c [illegible] e | P c e [illegible] g e [illegible] e ' g f ca [illegible] ac [illegible] e e [illegible] e a d a a e [illegible] ce . | Hea a d g ee c [illegible] e |
| | A3.1 | De c [illegible] f e g f ca [illegible] ac f ac [illegible] e [illegible] e e [illegible] e a d a a e [illegible] ce a d e ac [illegible] a e [illegible] a age [illegible] e . | Hea a d g ee c [illegible] e L -ca b [illegible] a e a [illegible] ; g ee [illegible] a a age e . |
| B. S c a | | | |
| B1 : E [illegible] e | Ge e a d c [illegible] e | I f a [illegible] (a) e [illegible] c e ; a d (b) c [illegible] a ce [illegible] e e a [illegible] a a d eg a [illegible] a a e a g f ca [illegible] ac [illegible] e [illegible] e e a g c e a [illegible] a d d [illegible] a, ec [illegible] e a d [illegible] , [illegible] g [illegible] , e [illegible] e d , e a [illegible] , d e [illegible] , a [illegible] - d c [illegible] a [illegible] , a d e be ef a d e fa e. | P fe [illegible] a ed ca ea E [illegible] e ac ce f e G [illegible] ; e [illegible] ee ' be ef a d e [illegible] e a [illegible] |
| | B1.1 | T a f ce b ge de , e [illegible] e [illegible] e, age g [illegible] a d ge g a ca eg [illegible] . | S [illegible] a ab [illegible] da e a e e . |
| | B1.2 | E [illegible] ee [illegible] e a e b ge de , age g [illegible] a d ge g a ca eg [illegible] . | S [illegible] a ab [illegible] da e a e e . |

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|---|---|---|---|---|
| B2 : Hea d afe | Ge e a d c e | I f a (a) e c e ; a d (b) c a ce e e a a a d eg a a a e a g f ca ac e e a g d g a afe g e e a d ec g e ee f cc a a a a d . | P fe a ed ca ea ea a d afe | E ee ' |
| | B2.1 | N be a d a e f - e a ed fa a e . | P fe a ed ca ea ea a d afe | E ee ' |
| | B2.2 | L da d e . | P fe a ed ca ea ea a d afe | E ee ' |
| | B2.3 | De c f cc a a ea a d afe ea e ad ed, e a e e e ed a d ed. | P fe a ed ca ea ea a d afe | E ee ' |
| B3 : De e e a d a g | Ge e a d c e | P c e ge ee ' edge a d f d c a g g d e a . De c f a g ac e . | P fe a ed ca ea fe a ea | B d g f a |
| | B3.1 | T e e ce age f e ee a ed b ge de a d e ee ca eg . | P fe a ed ca ea fe a ea | B d g f a |
| | B3.2 | T e a e age a g c e ed e e ee b ge de a d e ee ca eg . | P fe a ed ca ea fe a ea | B d g f a |
| B4 : Lab a da d | Ge e a d c e | I f a (a) e c e ; a d (b) c a ce e e a a a d eg a a a e a g f ca ac e e a g e e g c d a d f ced ab . | P fe a ed ca ea ac ce f e G | E e |
| | B4.1 | De c f ea e e e e e ac ce a d c d a d f ced ab . | P fe a ed ca ea ac ce f e G | E e |
| | B4.2 | De c f e a e e a e c ac ce e d c e ed. | P fe a ed ca ea ac ce f e G | E e |
| B5 : S c a a age e | Ge e a d c e | P c e a ag g e e a a d c a f e c a . | P ac ce f ca g a age e | S c a |
| | B5.1 | N be f e b ge g a ca eg . | P ac ce f ca g a age e | S c a |

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| | B5.2 | De c... f. ac. ce e.a.. g. e gag g u.. e, u be f u.. e e.e. e . ac. ce a.e be. g. . e e.ed, . e a.e . e e.ed a d . ed. | P.ac. ce f ca. g | Su.. c a. a age e. |
| B6 : P. du c e. b. | Ge e.a. d c u.e | I f a. (a). e. c e; a d (b) c a ce e.e a. a a d.egu.a. a a e a g. f ca. ac e. u.e e.a. g. ea. a d afe , ad e. g, abe. g a d. ac a. e. e.a. g. . du c a d e. ce . ded a d e d f ed.e . | P.ac. ce f ca. g Re. ec f . a. e. ' . ac ; e a. e. ce a d c u. ca. ; . . ec. f . e.ec u a. . e. g. | |
| | B6.1 | Pe.ce. age f. a. du c d ed u b ec. eca. f. afe a d ea. ea . b u. e | N. a. cab.e. e G. u. ' ea. ca.e | |
| | B6.2 | Nu be. f. du c a d e. ce.e.a ed c a. ece ed a d . e a.e dea. . | P.ac. ce f ca. g e. ce a d c u. ca. | E a. |
| | B6.3 | De c... f. ac. ce.e.a. g. b e. g a d. . ec. g. . e.ec u a. . e. g. . | P.ac. ce f ca. g . . e.ec u a. . e. g. | P. ec. f |
| | B6.4 | De c... f. u a. a u a ce. ce a d eca. . ced u e . | P.ac. ce f ca. g ea. ca.e e. ce | P. fe. a |
| | B6.5 | De c... f c u e. da a. . ec. a d . ac . c e, . e a.e. e e.ed a d a.e. ' . ac . ed. | P.ac. ce f ca. g a.e. ' . ac | Re. ec f . |
| B7:A . -c u... | Ge e.a. d c u.e | I f a. (a). e. c e; a d (b) c a ce e.e a. a a d.egu.a. a a e a g. f ca. ac e. u.e e.a. g. b. be. , e. . , f.au d a d e au de. g. | P.ac. ce f ca. g . . eg. a d. a. a. | Ad ca. g |
| | B7.1 | Nu be. f c c u ded ega ca e ega d g c u.. . ac. ce b. u g. aga . e u.e e. e . ee du. g. e e. g. e. d a d e u. c e f. e ca e . | P.ac. ce f ca. g . . eg. a d. a. a. | Ad ca. g |

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| | B7.2 | De c f e e e ea e a d e- b g ced e, e a e e ed eg a d a a ed. | P ac ce f ca g Ad ca g |
| B8:C e e | Ge e a d c e | P c e c e gage e de a d e eed f e c e e e e e e a e a d e e ac e a e c de a e c e' e e e. | B d g f ea c e |
| | B8.1 | F c a ea f c b . | B d g f ea c e |
| | B8.2 | Re ce c b ed e f c a ea. | B d g f ea c e |

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